

4-Legs-Good Shop Terms and Conditions

In placing an order for any of the items on our web site, you are agreeing to our Terms and Conditions listed below. If you have any queries regarding our Terms and Conditions please email us at info@4-legs-good.co.uk before placing your order. Payments can only be made online via PayPal and we can only accept orders from the UK and other countries in the EU.

All prices and charges on this site are shown in GB pounds sterling. Prices stated are inclusive of VAT at the current rate, but do not include delivery and packaging costs. The total cost of your order is the price of the products you have selected plus delivery and packaging charges. All costs will be set out clearly before you place your order.

We aim to post items within 7 to 10 working days of receipt of order. Although we try to keep all of our products in stock, on the occasions we do not have your ordered product, you will be contacted by email or telephone to advise you of anticipated delivery.

If the items do not match expectations or arrive damaged, please return within 14 days for a full refund. Return postage is not refundable unless items are faulty or incorrectly sent. Please wrap carefully to prevent damage. For orders cancelled prior to dispatch (received prior to email notification), a full refund will be given.